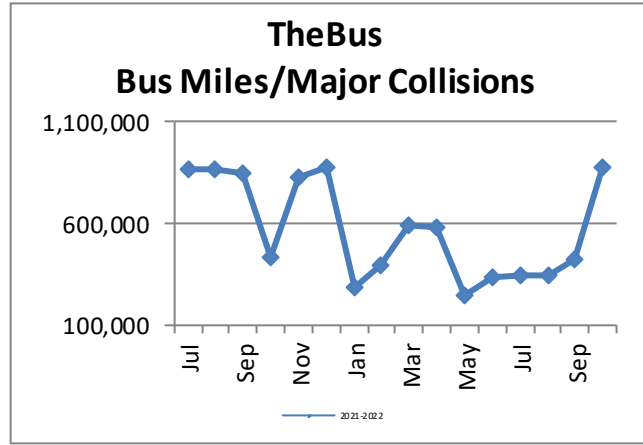
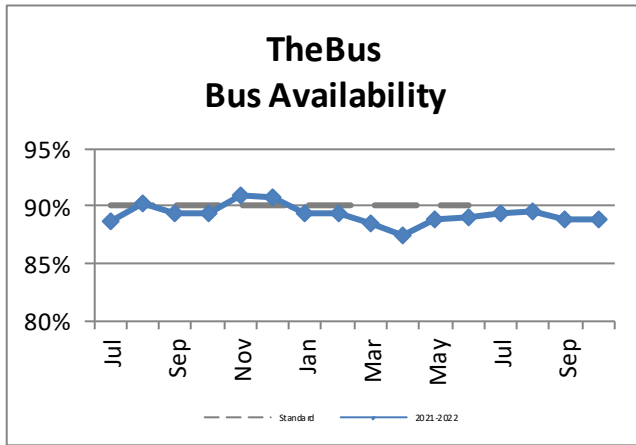
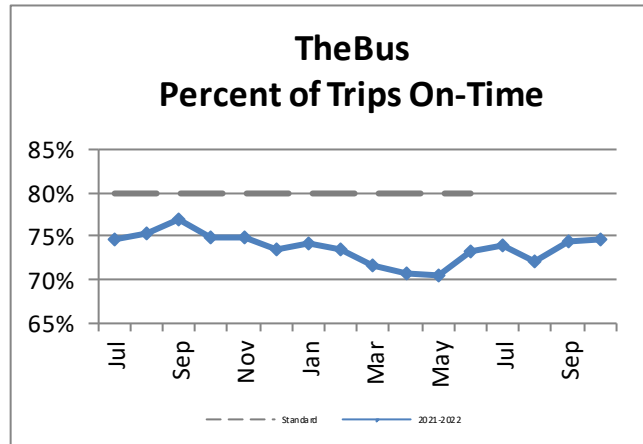
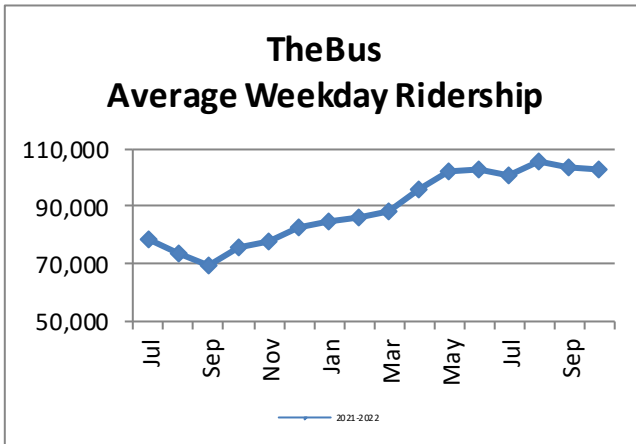


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending October FY 2022**

| Key Performance Indicators (KPI) | October FY 2022 | October FY 2021 | October FY 2019 Pre-Covid | Percent Change FY 2021-2022 | YTD for FY 2022 | YTD for FY 2021 | October FY 2019 Pre-Covid | Percent Change FY 2021-2022 | 12 Month FY 2019 Pre-Covid | Benchmark |
|---|-----------------|-----------------|---------------------------|-----------------------------|-----------------|-----------------|---------------------------|-----------------------------|----------------------------|-----------|
| Total Monthly Ridership | 2,856,550 | 2,155,091 | 5,521,523 | 32.55% | 11,436,963 | 8,210,319 | 20,898,925 | 39.3% | 61,140,545 | |
| Average Weekday Ridership | 103,262 | 75,538 | 197,141 | 36.7% | 103,477 | 74,294 | 191,091 | 39.28% | 189,944 | |
| Percent of Trips On-Time | 74.6% | 74.9% | 71.7% | -0.3% | 73.8% | 75.4% | 71.1% | -1.62% | 71.23% | 75% |
| Bus Availability | 88.9% | 89.3% | 92.1% | -0.4% | 89.2% | 89.4% | 91.1% | -0.3% | 91% | 90% |
| Bus Miles/Major Collisions | 869,898 | 434,232 | 147,642 | 100.33% | 495,871 | 751,056 | 235,481 | -33.98% | 398,688 | 200,000 |
| Preventable Acc./Mil. Mls. (Rolling 12 Mos.) | | | | | 2.76 | 1.76 | 1.75 | 56.82% | 1.30 | 3.00 |
| Bus Miles/Mechanical Road Calls | 11,599 | 12,678 | 12,796 | -8.52% | 12,033 | 12,000 | 11,228 | 0.28% | 11,336 | 10,000 |
| Spare Ratio | 50.84% | 60.65% | 20.35% | -9.81% | 51.69% | 79% | 20.4% | -27.32% | 20.19% | >20% |
| Percent of Inspections Comp. On-Time | 100% | 100% | 100% | 0% | 100% | 100% | 100% | 0% | 100% | 100% |
| Percent Maintained Pullouts | 99.77% | 99.94% | 99.5% | -0.23% | 99.6% | 99.7% | 99.5% | -0.4% | 99.18% | 100% |
| Cost per Service Hour | \$140.81 | \$144.43 | \$122.87 | -2.51% | \$200.91 | \$149.60 | \$131.26 | 34.3% | \$130.05 | \$153.59 |
| Cost per Passenger Trip | \$6.16 | \$8.25 | \$3.14 | -25.34% | \$6.55 | \$9.01 | \$3.43 | -27.27% | \$3.44 | \$7.41 |
| Cost per Mile | \$10.11 | \$10.24 | \$9.02 | -1.2% | \$10.88 | \$10.74 | \$9.72 | 1.29% | \$9.52 | |
| Farebox Recovery | 13.08% | 9.57% | 28.21% | 36.6% | 13.67% | 9.63% | 25.9% | 41.93% | 26.28% | 27% |
| Trips per Hour | 22.86 | 17.50 | 39.18 | 30.59% | 23.01 | 16.63 | 38.94 | 38.37% | 37.88 | 20.7 |
| Trips per Mile | 1.64 | 1.24 | 2.88 | 32.33% | 1.66 | 1.19 | 2.84 | 39.17% | 2.77 | |
| Passenger Miles per Revenue Hour | 111.14 | 84.93 | 211.66 | 30.9% | 113.36 | 83.37 | 210.59 | 35.97% | 208.46 | |
| Average System Speed | 12.77 | 13.29 | 12.70 | -3.9% | 12.74 | 13.21 | 12.74 | -3.58% | 12.72 | |
| Percent Complete in 30 Days (Customer) | 98% | 96% | 98% | 2% | 97.5% | 95% | 96.8% | 2.3% | 96.7% | 95% |
| Complaint Rate (Complaints per 100,000 Trips) | 14.42 | 20.97 | 9.83 | -31.23% | 16.64 | 22.02 | 9.71 | -24.41% | 9.24 | 12 |



Oahu Transit Services - Fixed Route
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